Care Programme Approach (CPA) Questionnaire

Within Oxleas’ NHS Trust, we are currently looking at how our staff, service users, carers, and wider partners (including social care, emergency services, housing, and voluntary sector colleagues) work with and understand the CPA framework.

CPA has been the primary ‘organising’ structure for specialist mental health services for over 30 years, and as NHS England have tasked us with moving away from CPA, we want to understand the potential implications to ensure that we can plan well for any changes that may need to be made.

If you are happy to be kept directly updated with our progress, please leave your contact details at the bottom of this form, or you can contact us at **oxl-tr.cpareview@nhs.net**

**Before today’s meeting, had you heard of the term CPA / Care Programme Approach before? If yes – how did you understand it?**

**What does being “on CPA” or “not on CPA” mean to you?**

**Have you, or a member of your family ever worked with a care coordinator?** (A Care Co-ordinator is someone from NHS Mental Health Services who keeps in regular contact with you. This person could be a Community Psychiatric Nurse (CPN), an Occupational Therapist (OT) or a Social Worker.)

**If you or a family member has ever been ‘on’ CPA, what has been the most helpful thing for you about it?**

If you are comfortable sharing: **what teams within Oxleas have you worked with supported by the CPA?**

**What is your biggest worry about NHS England directing a move away from the Care Programme Approach framework for Oxleas?**

**How could Oxleas staff support you (and the wider community) with this worry?**

**If you would like us to keep you directly updated, please leave your contact details below:**

Thank you very much for your time and help, we are very grateful for everything you have shared with us today – and if you have anything else you would like to discuss or think we should have asked about, please come and speak to one of the staff members walking around!